#### Virginia Information Technologies Agency



# The Commonwealth Strategic Plan For Information Technology 2007-2011

A Status Update as of June 30, 2007

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#### A Status Update as of June 30, 2006

The Commonwealth of Virginia is continually striving to improve its competitive position in the national and global marketplace, and to provide the best environment for economic development and quality of life for citizens. Virginia's investment in information technologies plays a critical supporting role in reaching the state's business goals as well as in maintaining Virginia's position as best-managed state in the nation.

The 2007-2011 Commonwealth of Virginia Strategic Plan for Information Technology offers technology direction and guidance for state agencies and institutions, and supplies a foundation upon which to base technology investment decisions supporting Virginia's business direction, while meeting all of the Commonwealth's statutory requirements for the Plan.

This plan was also designed to be incorporated into Virginia's existing strategic planning and budgeting processes, and to be available to state agency decision makers as guidance on the direction of information technology in the Commonwealth as they prepare their strategic plans and budgets.

Since its final approval and distribution in July 2006, many Commonwealth initiatives have contributed to the on-going support and implementation of the Plan. To illustrate the relationship of these initiatives to the Plan's Five Strategic Goals, a table entitled "Initiatives Aligned with the Commonwealth Strategic Plan for Information Technology" has been developed using the following approach:

First a column in the Table was designated for each of the Plan's Five Goals:

- 1. Increase accessibility to government
- 2. Facilitate IT collaboration and partnerships
- 3. Ensure a trusted and reliable technology environment
- 4. Create a reputation of performance for technology
- 5. Increase worker productivity through the use of technology

Next, specific initiatives that contribute to the support the Plan's goals were grouped into the following categories:

- ➤ The Governor's Initiatives and Executive Orders
- ➤ Commonwealth Enterprise-wide Initiatives
- ➤ Individual Agency Initiatives

And, finally, within each of these three categories, the specific initiatives were placed in the column of each of the five goals that the initiative supports, thereby "aligning" the specific initiative with one or more of the Plan's Strategic Goals.

As the Plan continues to mature and additional initiatives are identified, the Table will continue to be updated, providing a simple, straight forward means for reporting the progress and status of the Plan.

## <u>Initiatives Aligned with the Commonwealth Strategic Plan for Information</u> <u>Technology</u>

| Goal 1-Increase accessibility to government  | Goal 2-Facilitate IT collaboration and partnerships  | Goal 3-Ensure a trusted and reliable technical environment                        | Goal 4-Create a reputation of performance for technology   | Goal 5-Increase workforce productivity through the use of technology   |  |  |  |
|--|--|---|--|--|--|--|--|
| Governor's Initiatives and Executive Orders (XO's)   |  |   |  |  |  |  |  |
| Governor's Initiative 2:<br>Reduce transaction<br>times for businesses-<br>"Business One Stop"       | Governor's Initiative 1:<br>Core business systems<br>and process<br>improvement-"Virginia<br>Enterprise Applications<br>Program (VEAP)"  | Governor's Initiative 4:<br>Electronic Health Records                             | Governor's Initiative 3: Reduce transaction times for veterans-"Turbo-Vet"   | Governor's Initiative 5: Enterprise-wide document handling and workflow management and processes- "Paperless Government" |  |  |  |
| Governor's XO 33:<br>Enhancing Opportunities<br>for Small, Women-and<br>Minority-owned<br>Businesses | Governor's XO 30:<br>State Interoperability<br>Executive Committee   | Governor's XO 29:<br>Establishing the Health<br>Information Technology<br>Council | Governor's XO 50: Reporting Critical Safety Data to the Central Criminal Records Exchange  | Governor's XO 35: Establishing the Office of Telework and Broadband Assistance   |  |  |  |
| Governor's Cabinet: Establishing the Enterprise Solutions Group                                      | COVITS-Commonwealth<br>of Virginia Innovative<br>Technology Symposium,<br>2006 and 2007  | Governor's XO 42: Strengthening Transparency and Accountability in Health Care    | Council on Virginia's Future: "Virginia Performs"  |  |  |  |  |
|  | Virginia Digital Government Summit 2007: This event is for and about state and local government to foster discussion and dialogue on the use of information technology as a strategic tool for managers, executives and policy makers. | Governor's XO 44: Establishing Preparedness Initiatives in State Government       |  |  |  |  |  |
| Enterprise Initiatives   |  |   |  |  |  |  |  |
| COVA IT Standard:<br>Implementation of the IT<br>Accessibility Standard                              | COVA IT Standard: Implementation of the IT Website Standard (Including the Commonwealth "Banner" and Google Search Capability)   | COVA Technology Transformation (IT Partnership): Transformation Projects          | COVA Technology Transformation (IT Partnership): Transformation Projects   | Enterprise Systems: Enterprise Technology Portfolio  |  |  |  |
|  | Enterprise Systems: E-911  | Enterprise Systems:<br>Virginia Geographical<br>Information Network<br>(VGIN)     | Center for Digital Government-Digital States Survey: Examines best practices, policies and progress made by state governments in their use of digital technologies to better serve their citizens and streamline operations. Cooperative submittal process by numerous state agencies to achieve #2 national ranking |  |  |  |  |

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|--|---|--|---|---|--|--|
|  | COVA Enterprise Architecture: Identify collaboration opportunities through refinement and expansion of the Enterprise Architecture  | Virginia's Common Language Protocol: Establishes a state-wide common system for all communications between public safety responders. |   |   |  |  |
| Agency Initiatives   |   |  |   |   |  |  |
| Agency Systems: Department of Aging (DOA), "No Wrong Door"   | Agency Systems: Department of Social Services (DSS): Systems Partnering in a Demographic Repository (Spider): Enables seamless data sharing between diverse government agencies at state, local, and federal levels through virtual system integration and 360 degree data sharing. | Agency Systems: Department of Taxation: Image Cash Letter System   | Agency Systems: Department of Motor Vehicles (DMV): Workforce Management (WFM) System | Agency Systems: Department of Forestry (DOF): Integrated Forest Information Resource System |  |  |
| Agency Process: Department of Aging (DOA) Streamlining the Medicaid Application Process for Low Income Seniors and Persons with Disabilities | Agency Systems: Department of General Services (DGS) Agency Mail Presort System: Implement a "centralized" mail presort system to take advantage of bulk discounts.   | Agency Systems: Department of Mines, Minerals and Energy (DMME): Permit Renewal System   |   | Agency Systems: Department of Corrections (DOC): Correctional Information System            |  |  |
|  |   | Agency Systems: Department of Mines, Minerals and Energy (DMME): Embedded Field Spatial Data Analysis and Creation System            |   |   |  |  |